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<https://www.lead2pass.com/500-052.html> QUESTION 31 Which subsystem processes connections between the Cisco Unified CCX server and the enterprise databases? A. Media B. Unified CM Telephony C. Database D. Configuration Data Store Answer: C

QUESTION 32 What information from the first node is used as the secret key during second node installation? A. administrator password B. application user password C. security password D. IP address Answer: C

QUESTION 33 Which option can be configured while installing Cisco Unified CCX on Cisco UCS servers? A. DNS server B. NTP server C. SMTP server D. CUCM server Answer: C

QUESTION 34 Which two Cisco Unified CCX steps invoke another Cisco Unified CCX application script? (Choose two.) A. CallSubflow step B. On Exception Goto step C. Trigger Application step D. Connect step Answer: AC

QUESTION 35 Where are CTI route points added or configured for Cisco Unified Contact Center Express? A. Cisco Unified Contact Center Express Media Subsystem B. Cisco Unified CallManager Device Configuration C. Cisco Unified Contact Center Express Directory Management D. Cisco Supervisor Desktop E. Cisco CRS Administration, JTAPI Trigger Creation Answer: E

QUESTION 36 Which three components are installed from the Cisco CRS Installer media? (Choose three.) A. iPlanet Web Server B. Cisco CRS Engine C. Cisco Recording D. Cisco IP Telephony Windows 2000 Server OSE. Cisco Unified CallManager F. MS SQL Server Answer: BCF

QUESTION 37 Which tool is used to estimate the hardware server resources that are required for a Cisco Unified CCX deployment? A. IPC Resource Calculator B. CTI Port Calculator C. Cisco Unified Communications Sizing Tool D. Cisco Unified CCX Applications Administration Answer: C

QUESTION 38 How many languages can be installed for the Cisco Agent Desktop (CAD) and the Cisco Supervisor Desktop (CSD)? A. one language for both the CAD and the CSD B. one language for the CAD and a different language for the CSD C. two languages for the CAD and one language for the CSD D. two languages for both the CAD and the CSD Answer: A

QUESTION 39 Which three features are included in Cisco Unified Contact Center Express Supervisor Desktop? (Choose three.) A. graphical reports B. dockable windows C. access to chat logs D. URL push to agents E. send an email to an agent F. send a call in queue to a specific agent Answer: ABD

QUESTION 40 Which interface is used to configure debug parameters for log files? A. Datastore Control Center B. trace configuration C. system parameters D. Control Center Answer: B

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<https://drive.google.com/open?id=0B3Syig5i8gpDRXBqaUFmU1RjbEE> Piece of advice. Memorize the 500-052 dumps inside out but still be careful, some questions are tweaked as in options differ and your answers will be different. Read the question before answering!!!!

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